

TO: All Media

FROM: Sean M. Rathjen, CEO, Consumers Credit Union

RE: CCU Announces Promotions of Four (4) Of Its Leaders

Date: For release on January 31, 2017

## CCU Announces Management Promotions in Four Departments VISA, Mortgages and Sales Departments Welcome New Leaders

Waukegan, IL, January 31, 2017: Consumers Credit Union (CCU; \$1.040 Billion, Waukegan, IL) recently announced promotions for four (4) credit union leaders. Jennifer Wenckowski was named Director of VISA, Caroline Hemmer replaces her as VISA Manager, Gregory Tonsul is the new Mortgage Department Sales Manager and Kyle Brown is now Manager of the credit union's highly successful Outbound Sales team.

Jennifer Wenckowski was promoted to Director of VISA after managing the VISA Department the past two years. The Round Lake area resident and 10-year CCU employee will oversee the future strategic direction of the VISA Department, including credit, debit, gift, and reloadable card programs. In her new role, she'll focus on program growth and introducing new Member services while helping maximize efficiencies in the VISA department. Jennifer will also be a key driver of the credit union's data processor upgrade later this year.

Caroline Hemmer initially joined the CCU team in 2004. After a brief stint at Dovenmuehle Mortgages, the Gurnee resident returned to CCU's VISA Department in 2013. As VISA Manager, she's responsible for supervising the VISA staff, along with supervising daily operations of the credit, debit, gift and reloadable card programs, along with all processes, procedures, policies, and activities as they relate to VISA, the Card Act, CFPB and compliance.

Gregory Tonsul has been a CCU sales leader for the past 8 years. A resident of Lake Villa, Greg most recently managed the Outbound Sales Team. Greg now leads the mortgage department sales staff, including both inside and outside Real Estate Loan Officers, as well as the Department's outbound and home equity Real Estate Loan specialists. Greg's focus will be on finding new ways to market CCU's extensive line of products and services by customizing promotions for Members.

Kyle Brown has eleven (11) years' experience in the financial services industry, the last five (5) at Consumers Credit Union. The Round Lake Beach resident is an expert at helping Members get approved for loans. In succeeding Tonsul as Outbound Sales Manager, Kyle is now responsible for the training and development of other specialists who identify and reach out to credit union Members with opportunities to save money on their existing auto loans, personal loans and credit card accounts.

"CCU is extremely proud that our four most recent management promotions came from inside the credit union," noted Sean M. Rathjen, CCU's CEO. "Jennifer Wenckowski, Caroline Hemmer, Gregory Tonsul and Kyle Brown are great examples of the success you can have in an environment that provides upward mobility and opportunity for current employees. We believe they'll help us reach our next level of success!"

Enclosed below are pictures of (left to right) Jennifer Wenckowski, Caroline Hemmer, Greg Tonsul and Kyle Brown. For more information about their promotions, please contact Sean M. Rathjen, CEO, at 847.782.4670. Consumers Credit Union is Member-owned, with offices in Waukegan, Mundelein, Round Lake Beach, Gurnee, North Waukegan, Volo, Palatine, Schaumburg and Northbrook, Illinois ... and online at <u>www.myconsumers.org</u>.