



Press Release

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For the 4th Consecutive Year Consumers Credit Union Named to the Forbes List of America's Best-In-State Credit Unions

GURNEE, IL - Consumers Credit Union (CCU; \$2.8 Billion, Gurnee, IL) is proud to announce that it has been recognized on the Forbes list of America's Best-In-State Credit Unions for 2021. This prestigious award is presented by Forbes and Statista Inc., the world-leading statistics portal and industry ranking provider.

"Consumers Credit Union is honored to be recognized by Forbes for the 4th consecutive year. We are tremendously proud that our continued focus on providing exceptional service across all delivery channels is appreciated by members," said Sean Rathjen, CCU's CEO. "Our philosophy is to put people at the center of everything we do, and member satisfaction is how we measure success."

Forbes and Statista identified [America's Best-In-State Credit Unions 2021](#) based on the results of independent surveys of approximately 25,000 U.S. consumers who were asked to rate credit unions at which they have or previously have had checking accounts. Participants made recommendations regarding overall satisfaction; they also assessed banks in the following areas: Trust, Terms & Conditions, Branch Services, Digital Services, Customer Service, and Financial Advice.

For more information about Consumers Credit Union and the "Best-In-State" recognition from Forbes, please contact Jean Theis, COO. CCU is member-owned, with branches in Waukegan, North Waukegan, Mundelein, Round Lake Beach, Gurnee, Volo, Palatine, Schaumburg, Northbrook, Carol Stream, Streamwood and Kildeer and online at myconsumers.org.

About Consumers Credit Union

Founded in 1930 and headquartered in Gurnee, IL, Consumers Credit Union (CCU) has \$2.8 billion in assets and serves more than 178,000 members – one of the largest credit unions in the state. CCU's mission is to be a trusted financial partner who empowers members to live better lives. To learn more about CCU's products and services, or for information on how to join, visit www.myconsumers.org.

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